



“CRUCIAL CONVERSATIONS”

- Facilitated by Madelana Couthino

Madelana Couthino will facilitate this important workshop and help us navigate the world of communicating effectively as Executive Directors of our centers.

Crucial Conversations teaches us an array of dialogue principles and practical skills, explained and demonstrated through numerous examples. After this interactive workshop and reading the book, we will have the tools to talk to anyone about virtually any topic, no matter how sensitive. Madelana will demonstrate how to handle “*crucial conversations*” effectively, thereby improving the quality of our relationships and our effectiveness both professionally and personally. We will be able to help get everybody what they want.

When: October 21, 2024; 9:00-4:00 – with lunch

Where: Le Challenger

COST: \$195.00 per QAPPD member; \$245 non-member - includes reference book and lunch

Registration & Payment due date October 15, 2024

Name of Center: _____ **Director:** _____

\$195.00 **QAPPD Member** \$ _____ \$245 **Non-Member** \$ _____

-direct-deposit with Anita at daycare@dawsoncollege.qc.ca

-e-transfer payments.qappd@gmail.com **OR**

 **-send cheque** payable to QAPPD c/o CPE DAWSON c/o Anita Bartha
3040 Sherbrooke St. Ouest, Mtl Qc H4W 2J8

A late fee surcharge of \$25.00 will apply to all payments received after Oct 15.

If attendance / registration is cancelled at least seven (7) business days or more prior to an event or paid workshop you will receive a 50% refund.

A **S.O.L.I.D.** ASSOCIATION

STEER – OBSERVE – LISTEN – IDENTIFY – DO